

The SVB would like to inform its customers that, as of August 1, 2021, the Pension Department will be available by appointment only in order to provide a more efficient service. This means that clients have to make the appointment online in advance and then check in for their appointment at the SVB on the day and at the hour of their reservation. At the moment that you arrive at the SVB for your appointment, please show up with a valid ID.

The SVB encourages its clients to make use as much as possible of e-mails and the telephone. If you have any questions concerning old-age pension (AOV), widow's and orphan's pension (AWW), want to submit a petition online, ask for a statement of the monthly/annual amount online, you can make use of the e-mail address [pensioenen@svbcur.org](mailto:pensioenen@svbcur.org) or you can contact us via the following telephone numbers: 4344-603, 4344-604, 4344-605 or 4344-402. For general information regarding AOV/AWW, you can visit our website [www.svbcur.org](http://www.svbcur.org).

If you wish to receive the following services from the SVB Netherlands, **you don't need to make an appointment online**, but you can make a petition via e-mail or by phone:

- Petition for a statement regarding the AOV pension amount received annually and/or monthly.
- Information concerning pension amounts received.
- Submit death certificate or letter of objection.
- General information on AOV pension.
- Petition for a house visit.

In order to receive one of the services mentioned above, you can send an e-mail to Mrs. G. Louisa at the e-mail address [aownl@svbcur.org](mailto:aownl@svbcur.org) or call telephone number 4344-461. To receive all the other services for SVB Netherlands, you will have to make an appointment online.

***Important notice!***

***For a more rapid service during the appointment, you are requested by the SVB to fill out and sign the petition form before showing up for your appointment. If more than one member of the family has to make a petition, an appointment will have to be made for each person. For an AOV petition, you can start making an appointment within 6 months before reaching the age of 65.***